

NUTREN® DIABETES : Sign up for your FREE Trial Pack!

Terms & Conditions

This promotion is organized by NESTLÉ Singapore (Pte) Ltd ("Nestlé").

Only participants who fulfill the following conditions are eligible to redeem the sample. Sample is not for resale.

- a. Participant must have a valid Singapore contact number and address, aged 18 years old and above.
 - b. Sample is limited to 1 redemption per household address, while stocks last and on a first come first serve basis.
 - c. This campaign is valid from 1 March 2025 until 31 December 2025 or until stocks run out, whichever comes earlier.
 - d. Nestlé has the absolute discretion to decide if a Participant is eligible, and no correspondence will be entertained on Nestle Health Science's decision.
1. To apply for the redemption, Participants must submit their entry and agree to the terms of the form and this Promotion via <https://dearnestle.com.sg/promotions/nutrendiabetesfreetrialpack>. Each eligible participant may have an option of Nutren® Diabetes Vanilla, Nutren® Diabetes Coffee, or both to be included in the sample pack. One Sample pack only per redemption.

Each a **"Sample"**.

2. Proof of submission for entry into the redemption is not proof of receipt. All late, incomplete, illegible, tampered entries will be disqualified.
3. This promotion is open to all citizens and permanent residents living in Singapore. Traders, distributors, retailers and online retailers purchasing in bulk for commercial purposes e.g. resale or export, are strictly not eligible for participation in this promotion. Nestle will not be responsible for any damage or loss of the Sample after the Sample has left the control of Nestle. There will be only 1 delivery attempt. It is the responsibility of the Participant to ensure that they are available to receive the Sample. Any re-delivery will be at the cost of the Participant unless agreed otherwise by Nestle.
4. Redemption is on a **"first come first serve"**, **"while stocks last"** basis. Availability and variant of redemption items may vary. Nestlé does not guarantee the availability of any variant.
5. Redemption items are strictly not exchangeable, whether for cash, credit or other items (including another redemption item) in part or in full.

6. Redemption items are redeemed on an “as is” basis and all warranties are excluded to the fullest extent possible.
7. Nestlé may, without prior notice, (1) replace the redemption item with another item, and (2) terminate this promotion, and amend the promotion mechanics and the terms and conditions.
8. Nestlé’s decisions on all matters relating to these promotions will be final, binding and conclusive on Participants, and no correspondence will be entertained.
9. Nestlé may, at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.
10. The items awarded under the specific voucher(s) is provided by the participating vendor and subject to such further terms and conditions which may be imposed by each vendor. Nestlé shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the products and/or services provided under the voucher. Nestlé, shall at all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the products and/or services under the voucher. Each Participant agrees that Nestlé is not and will not be an agent of any third-party service provider, and as such any and all disputes about the quality of products and/or standard of services provided by the service provider shall be solved directly with them.
11. By choosing to participate in this redemption promotion, **each participating Participant agrees and hereby consents** that Nestlé may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in this entry form, for the following purposes in accordance with the Personal Data Protection Act 2012 ("PDPA") and Nestlé's data protection policy available at our website www.nestle.com.sg:
 - (a) to administer this promotion, including to contact Participants and to conduct verification and other actions in connection with this promotion for the administration of redemption items in relation to this promotion;
 - (b) to use the personal data for promotional, advertising (included targeted advertising) or marketing activities which Nestlé believes may be of interest to the Participant;
 - (c) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed or sold by Nestlé and its affiliates, service providers and commercial partners.

Any information, personal data and material about or obtained from the Participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance with the PDPA. If a participant requires access to

his/her personal data or any amendment or correction to be made, he/she should contact the relevant Nestlé officer at Nestle.privacy@SG.nestle.com. To withdraw consent to any specific use of his/her personal data, please visit the “Unsubscribe” tab on www.nestle.com.sg or contact the relevant Nestlé officer at Nestle.privacy@SG.nestle.com.

To find out more about how Nestlé uses a Participant's personal data, the Participant can refer to Nestlé Singapore's Privacy Policy online at <http://www.nestle.com.sg/info/privacypolicy>.

12. To the extent permitted by law, Nestlé will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion and redemption items, and each Participant of this promotion and any person acting on his/her behalf shall release completely and indemnify Nestlé from any claims, losses, damages, costs or expenses incurred in connection therewith.
13. Any intellectual property contained in any materials used in connection with this promotion and the redemption items is the property of their respective owners.
14. The terms and conditions of this promotion are governed by Singapore law, and Participants of this promotion shall submit to exclusive jurisdiction of Singapore courts.
15. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this promotion, in particular that relating to the redemption items, are the property of their respective owners. This promotion, Nestlé, and its affiliates and contractors, are not affiliated with, endorsed or sponsored by, those owners and the owners' relevant affiliates where those owners or the owners' affiliates are not part of the Nestlé group of companies.

These terms and conditions are updated as of 23 May 2025.

For any enquiries relating to the promotion please contact <customer service 800 6011 633>