

NESTLE HEALTH SCIENCE REDEMPTION CAMPAIGN 2025

Terms & Conditions

This promotion (“**Promotion**”) is organised by NESTLÉ Singapore (Pte) Ltd (“Nestlé”).

1. From 1 September 2025 to 31 October 2025 (both dates inclusive) (“Redemption Period”), Participants who purchase a minimum of any 3 single units of Participating Products* at FairPrice, Guardian, Watson and/ or Unity stores with a maximum of three (3) receipts may redeem **one PHILIPS HANDHELD STEAMER**(MRSP: \$52.00). Please refer to the “How to redeem” section for more details.

*(the PHILIPS HANDHELD STEAMER will hereinafter be referred to as a “**Premium**”)*

*Participating Products include Boost Optimum Powder 800g, Nutren Diabetes Vanilla Powder 800g, Nutren Diabetes Coffee Powder 550g and Nutren Junior Powder 800g (**single units only, not applicable to twin pack**)

2. NESTLÉ does not guarantee the availability of any Premium. All Premiums are on a “**FIRST COME FIRST SERVE**” basis, “**WHILE STOCKS LAST**” and is **STRICTLY NOT EXCHANGEABLE**. For the avoidance of doubt, **NO PARTICIPATING PRODUCT RETURNS OR REFUNDS ARE ALLOWED** if Participants wish to qualify for this Promotion. Nestlé reserves the right to disqualify, at Nestlé’s sole and absolute discretion, any Participant at any time if a Participant returns any Participating Product without Nestlé’s prior written consent.
3. This Promotion is open to all citizens and permanent residents living in Singapore. Traders, distributors, retailers, and online retailers purchasing in bulk for commercial purpose e.g. resale or export (each a “**Commercial Party**”), are strictly not eligible for participation in this promotion, or any part(ies) or Participants deemed in Nestlé’s sole and absolute to be a Commercial Party, are strictly not eligible for participation in this promotion. Nestlé reserves the right to disqualify any participant suspected of cheating, manipulating, or taking advantage of the terms and conditions in an inappropriate manner. Such disqualification may occur at any stage of the lucky draw, and the decision of Nestlé shall be final and binding, without any obligation to provide any explanation or justification

HOW TO REDEEM

4. Participants must purchase a minimum of any 3 single units of Participating Products at FairPrice, Guardian, Watson and/or Unity stores to redeem the Premium. Participants may combine receipts, subject to a maximum of 3 separate receipts being combined for 1 entry.
5. To apply for the redemption, Participants must submit their entry via the below methods:

QR Code Scan Method

Scan the QR code given on the promotional materials available in-store and at the following

<https://www.dearnestle.com.sg/promotions/nhsnationalredemptioncampaign> and complete the redemption form with the requisite details. You will be required to upload the FULL ORIGINAL purchase receipt (receipt must show date and time of purchase) as well. Proof of submission is not proof of receipt. Please retain original receipt for verification should you qualify for the redemption. Duplicate copy of supermarket receipts and deposit slips are disqualified from redemption. Each successful submission is entitled to only **ONE** Premium.

GENERAL TERMS AND CONDITIONS

6. Proof of submission for entry into the redemption is not proof of receipt. All submitted entries must be received by Nestlé on or before 23:59:59 on 31 October 2025. All late, incomplete, illegible, tampered entries will be disqualified. The receipts submitted must be original. **No duplicate receipts are allowed. Each receipt can only be used for one submission, no re-using of receipts is allowed.**
7. Please allow a minimum of 2 weeks for the processing of the redemption notification. Should your entry be successful, you will receive a redemption letter via the email address submitted for entry in this Promotion. Upon verification of the submissions, eligible Participants will receive the redemption via delivery. It is the responsibility of the Participant to ensure that the details entered for this Promotion are accurate for the Premium to be delivered. Only 1 delivery attempt will be made and the Premium may be left at the address provided by the Participant. Any further delivery attempts will be at the sole discretion of Nestle and at the relevant Participant's cost. Please allow a minimum of 4 - 6 weeks for the processing of the redemption. Nestlé is not obligated to contact Participants who do not qualify for the redemption. Nestlé will not be liable or responsible for any losses or damage to the Premium or loss of the Premium once the Premium has left the care of Nestlé.
8. Please present the original email redemption notification and Participant's photo identity at the point of redemption for verification purposes. Redemptions must be made no later than the stated collection period in the email redemption notification. Premiums which remain unclaimed by any Participant within the stated collected period shall be conclusively forfeited by such Participant and the forfeited Premium will be dealt with at Nestlé's discretion in accordance with applicable laws. No correspondence will be entertained.
9. Premiums are redeemed on an "as is" basis, and all warranties and representations are expressly excluded to the fullest extent possible. Nestlé shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Premiums. Nestlé shall at all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the Premiums. Each Participant agrees that Nestlé is not and will not be an agent of any third-party vendor or service provider,

and as such any and all disputes about the quality of the Premiums provided by the vendor shall be solved directly with them.

10. Redemption is on a “**first come first serve**”, “**while stocks last**” basis.
11. Premiums are strictly not exchangeable, whether for cash, credit or other items (including another Premium) in part or in full.
12. Nestlé may, any time in its sole and absolute discretion without prior notice, (1) replace the Premium with another item, and (2) determine and/or amend or vary these terms and conditions, including but not limited to cancelling, extend, terminating or suspending this Promotion or amend the promotion mechanics.
13. Nestlé’s decisions on all matters relating to these promotions will be final, binding and conclusive on Participants, and no correspondence will be entertained.
14. Nestlé may, at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.
15. By choosing to participate in this redemption promotion, **each participating Participant agrees and hereby consents** that Nestlé may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in this entry form, for the following purposes in accordance with the Personal Data Protection Act 2012 ("PDPA") and Nestlé's data protection policy available at our website www.nestle.com.sg:
 - (a) to administer this promotion, including to contact Participants and to conduct verification and other actions in connection with this promotion for the administration of Premiums in relation to this promotion;
 - (b) to use the personal data for promotional, advertising (included targeted advertising) or marketing activities which Nestlé believes may be of interest to the Participant;
 - (c) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed or sold by Nestlé and its affiliates, service providers and commercial partners.

Any information, personal data and material about or obtained from the Participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance with the PDPA. If a participant requires access to his/her personal data or any amendment or correction to be made, he/she should contact the relevant Nestlé officer at Nestle.privacy@SG.nestle.com. To withdraw consent to any specific use of his/her personal data, please visit the “Unsubscribe” tab on www.nestle.com.sg or contact the relevant Nestlé officer at Nestle.privacy@SG.nestle.com.

To find out more about how Nestlé uses a Participant's personal data, the Participant can refer to Nestlé Singapore's Privacy Policy online at <http://www.nestle.com.sg/info/privacypolicy>.

16. To the extent permitted by law, Nestlé will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion and Premiums, and each Participant of this promotion and any person acting on his/her behalf shall release completely and indemnify Nestlé from any claims, losses, damages, costs or expenses incurred in connection therewith.
17. Any intellectual property contained in any materials used in connection with this promotion and the Premiums is the property of their respective owners.
18. The terms and conditions of this promotion are governed by Singapore law, and Participants of this promotion shall submit to exclusive jurisdiction of Singapore courts.
19. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this promotion, in particular that relating to the Premiums, are the property of their respective owners. This promotion, Nestlé, and its affiliates and contractors, are not affiliated with, endorsed or sponsored by, those owners and the owners' relevant affiliates where those owners or the owners' affiliates are not part of the Nestlé group of companies.

These terms and conditions are updated as of 11 Aug 2025

For any enquiries relating to the promotion please contact
consumer.services_sg@care.nestle.com