MILO Picnic Chair Redemption 2025 ("Promotion") [FairPrice Online, Lazada, PandaMart, Amazon]

Terms & Conditions

This promotion is organized by NESTLÉ Singapore (Pte) Ltd ("Nestlé").

1. From 7 August 2025 until fully redeemed ("Promotion Period"), Participants who purchase a minimum amount of S\$60 nett on Participating Products* at Participating Retailers^ in a single receipt may redeem a MILO Foldable Picnic Chair (MRSP: \$49)

(Each a "Premium", and collectively the "Premiums")

**nett means the gross amount of purchases made, less deductions for any form of purchase discounts (e.g., discount cards, vouchers, points, etc), product returns and allowances

*Participating Products include:

MILO Power & Sachets:

- MILO Powder Refill (900g, 400g)
- MILO Powder Tin (400g, 1.3kg)
- MILO Original (18 x 30g)
- MILO Australian Recipe (450g tin, 800g pouch, 1.25kg tin, 12 x 30g)
- MILO Gao Kosong (450g tin, 750g pouch, 13 x 33g)
- MILO 3in1 (15 x 27g)
- MILO Gao Siew Dai (13 x 33g)
- MILO Gao Siew Dai Wholegrain Cereal (10 x 36g)
- MILO Calcium Plus 2in1 (12 x 30g)
- MILO Van Sachets (10 x 26g)
- MILO Intense Sachets (10 x 33q)

MILO Ready-to-Drink:

- MILO UHT Original (125ml, 200ml, 1L)
- MILO UHT Less Sugar (125ml, 200ml)
- MILO Original Cans 240ml
- MILO Calcium Plus Cans 240ml
- MILO Nutri Up Peng 225ml
- MILO Iced Energy 500ml
- MILO Boost Up 500ml

All Participating Products are products which are imported and distributed by Nestlé Singapore only. All parallel imports and promotion packs are excluded from the Participating Products.

Qualifying Purchase must comprise of at least one (1) MILO Powder and one (1) MILO Ready to Drink (Packet/Bottle/Can) from the list of Participating Products.

^Participating Retailers include FairPrice Online, Lazada, Pandamart, Amazon or any other participating retailer(s) as announced by Nestlé during the Promotion Period.

- 2. Invoice/Receipts from items purchased from online participating retailers will not be eligible for redemption of any Premiums at any offline stores. Each receipt also cannot be used for other offers or promotions, including other redemption promotional campaigns.
- 3. This Promotion is open to all citizens and permanent residents living in Singapore. Traders, distributors, retailers, online retailers purchasing in bulk, or any person or entity purchasing the Participating Products (as defined above) for commercial purposes (each a "Commercial Party"), and any entities and/or persons who are deemed to be a Commercial Party in Nestle's sole and absolute discretion are strictly not eligible for participation in this promotion.
- 4. Nestlé reserves the right to disqualify any participant suspected of cheating, manipulating, or taking advantage of the terms and conditions in an inappropriate manner. Such disqualification may occur at any stage of the redemption, and the decision of Nestlé shall be final and binding, without any obligation to provide any explanation or justification.

HOW TO REDEEM

- 5. If a Participant is eligible for this Promotion, subject to Nestle's verification, the Premiums redeemed will be delivered together with the Participant's order from the online retailer platform. Nestlé takes no responsibility for any Premiums damaged, delayed or lost in transit, and shall not be liable once the Premiums have left the custody of Nestlé.
- 6. Proof of submission for entry into the redemption is not proof of receipt. All late, incomplete, illegible, tampered entries will be disqualified. The receipts submitted must be original. No re-printed or copied receipts are allowed. Each eligible receipt can only be used for one redemption of either of the Premium.
- 7. Redemption is on a "**first come first serve**", "**while stocks last**" basis on the online retailer platform. Availability and variant of Premiums may vary. Nestlé does not guarantee the availability of any variant.

8. Each Participant may only redeem up to a maximum of 3 Premiums during the period of the Promotion, provided that there are strictly no overlapping redemptions for the purchases made (as set out in paragraph 2 above). Redemption is capped at one (1) Premium per receipt. If a Participant is found, or is deemed by Nestlé in its sole and absolute discretion, to attempt to make overlapping redemptions, Nestlé reserves the right to disqualify the relevant Participant from this Promotion.

General Terms and Conditions

- 9. Redemption items are <u>strictly not exchangeable</u>, whether for cash, credit or other items (including another redemption item) in part or in full. Nestlé may, without prior notice, replace a Premium with another item of comparable value.
- 10. Redemption items are redeemed on an "as is" basis and all warranties are excluded to the fullest extent possible.
- 11. Nestlé shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Premiums. Nestlé, shall at all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the Premiums. Each Participant agrees that Nestlé is not and will not be an agent of any third-party service provider, and as such any and all disputes about the quality of products and/or standard of services provided by the service provider shall be solved directly with them.
- 12. Nestlé may, without prior notice, (1) replace the redemption item with another item, and (2) terminate this promotion, and amend the promotion mechanics and the terms and conditions.
- 13. Nestlé's decisions on all matters relating to these promotions will be final, binding and conclusive on Participants, and no correspondence will be entertained.
- 14. Nestlé may, at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.
- 15. By choosing to participate in this redemption promotion, **each participating**Participant agrees and hereby consents that Nestlé may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in this entry form, for the following purposes in accordance with the Personal Data Protection Act 2012 ("PDPA") and Nestlé's data protection policy available at our website www.nestle.com.sg:

- (a) to administer this promotion, including to contact Participants and to conduct verification and other actions in connection with this promotion for the administration of redemption items in relation to this promotion;
- (b) to use the personal data for promotional, advertising (included targeted advertising) or marketing activities which Nestlé believes may be of interest to the Participant;
- (c) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed or sold by Nestlé and its affiliates, service providers and commercial partners.

Any information, personal data and material about or obtained from the Participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance with the PDPA. If a participant requires access to his/her personal data or any amendment or correction to be made, he/she should contact the relevant Nestlé officer at Nestle.com. To withdraw consent to any specific use of his/her personal data, please visit the "Unsubscribe" tab on www.nestle.com.sg or contact the relevant Nestlé officer at Nestle.privacy@SG.nestle.com.

To find out more about how Nestlé uses a Participant's personal data, the Participant can refer to Nestlé Singapore's Privacy Policy online at http://www.nestle.com.sg/info/privacypolicy.

- 16. To the extent permitted by law, Nestlé will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion and redemption items, and each Participant of this promotion and any person acting on his/her behalf shall release completely and indemnify Nestlé from any claims, losses, damages, costs or expenses incurred in connection therewith.
- 17. Any intellectual property contained in any materials used in connection with this promotion and the redemption items is the property of their respective owners.
- 18. The terms and conditions of this promotion are governed by Singapore law, and Participants of this promotion shall submit to the exclusive jurisdiction of Singapore courts.
- 19. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this promotion, in particular that relates to the redemption items, are the property of their respective owners. This promotion, Nestlé, and its affiliates and contractors, are not affiliated with, endorsed or sponsored by, those owners and the owners' relevant affiliates where those owners

or the owners' affiliates are not part of the Nestlé group of companies.

These terms and conditions are updated as of 4 August 2025

For any enquiries relating to the promotion please contact Nestlé Consumer Services at toll free line 800 6011 633 or email consumer.services_sg@care.nestle.com with subject "MILO Picnic Chair Redemption"