

## Nestle x Shell Picnic Essentials Redemption 2026 (“Promotion”)

### Terms & Conditions

1. This promotion is organized by NESTLÉ Singapore (Pte) Ltd (“Nestlé”) and valid for purchases made between 1<sup>st</sup> March 2026 to 31<sup>st</sup> March 2026 (both dates inclusive, “**Promotion Period**”) on MILO Participating Products\* and Nescafe Participating Products\*, limited while stocks last.
2. Participants who make a qualifying purchase of S\$19 nett\*\* on Participating Products\* at **Shell Stations**<sup>^</sup> in a single receipt may redeem a NESCAFE Cooler Bag . Participants who make a qualifying purchase of S\$49 nett\*\* on Participating Products\* at **Shell Stations**<sup>^</sup> in a single receipt may redeem a MILO Foldable Picnic Chair

(Each a “Premium”, and collectively the “Premiums”).)

*\*\*nett means the gross amount of purchases made, less deductions for any form of purchase discounts (e.g., discount cards, vouchers, points, etc), product returns and allowances*

\*Participating Products include:

#### **MILO Powder & Sachets:**

- MILO 3in1 ACTIVGO 16x27G

#### **MILO Ready-To-Drink:**

- UHT Chocolate Malt Packet Drink 200ml
- MILO Less Sugar UHT Chocolate Malt Packet Drink 200ml
- MILO Pet PENG 225ml
- MILO Can Original 240ml
- MILO Can Calcium Plus 240ml
- MILO Iced Energy 500ml

#### **NESCAFE Ready-To-Drink:**

- NESCAFÉ Milk Coffee Original Can 240ml
- NESCAFÉ Milk Coffee Latte Can 240ml
- NESCAFÉ Milk Coffee Mocha Can 240ml
- NESCAFÉ Iced Cappuccino Bottle 500ml
- NESCAFE Iced Caffe Latte 500ml

All Participating Products are products which are imported and distributed by Nestlé Singapore only. All parallel imports and promotion packs are excluded from the Participating Products.

<sup>^</sup> Participating stores include Shell Stations or any other participating retailer(s) as announced by Nestlé during the Promotion Period. [OBJ]

3. Redemption is capped at two (2) Premiums per receipt. Maximum of one (1) redemption per Participant per day. Nestlé does not guarantee the availability of any Premiums. All Premiums are on a “**FIRST COME FIRST SERVE**” basis, “**WHILE STOCKS LAST**” and **STRICTLY NOT EXCHANGEABLE**. For the avoidance of doubt, **NO PARTICIPATING PRODUCT RETURNS OR REFUNDS ARE ALLOWED** if you wish to qualify for this redemption. Any returns or refunds shall be considered on a case-by-case basis and finally decided by Nestlé on Nestlé’s sole and absolute discretion. Nestlé reserves the right to disqualify, at Nestlé’s sole and absolute discretion, any Participant at any time if a Participant returns any Participating Product without Nestlé’s prior written consent.
4. This Promotion is open to all citizens and permanent residents living in Singapore. Traders, distributors, retailers, online retailers purchasing in bulk, or any person or entity purchasing the Participating Products (as defined above) for commercial purposes (each a “Commercial Party”), and any entities and/or persons who are deemed to be a Commercial Party in Nestlé’s sole and absolute discretion are strictly not eligible for participation in this promotion.

## HOW TO REDEEM

5. Steps for redemption include:
  - a. Purchase of \$19 nett\*\* or \$49 nett\*\* of Nestle Ready-To-Drink or MILO Powder from selected stores in Participating Retailers^ in a single receipt
  - b. Follow the steps as indicated in the table below to redeem Premium

	<b>Shell Stations</b>
<b>Where to Buy</b>	Any Shell Station
<b>Redeem via</b>	Store’s Cashier/Customer Service <b>Same store of purchase only</b>
<b>How to Redeem</b>	<b>Show Original Receipt</b> at Cashier/Customer Service counter <b>of the same store of purchase</b> , any time throughout Promotion Period  To submit redemption form via Dear Nestle Redemption Portal

6. Dear Nestle Redemption Portal:
  - a. Participants must submit their original receipts to the Cashier/ Customer Service at the store of purchase. Participants will be required to scan the QR code and complete the Redemption Form with the requisite details for the processing of the redemption. You will be required to upload the FULL ORIGINAL purchase receipt (receipt must show date and time of purchase) as well. Proof of submission is not proof of receipt. Duplicate, reprint or copy of receipts and deposit slips are disqualified from redemption.
    - i. In-store purchase: Participants must submit their (i) PHYSICAL original receipts; and (ii) Redemption Form to the promoters at the Cashier/ Customer Service of store of purchase.

## General Terms and Conditions

7. Redemption is on a “**first come first serve**”, “**while stocks last**” basis. All redemptions are final. Participant is responsible for verifying your redeemed Premium before leaving the store. No refunds/exchanges are allowed once the redemptions are completed.
8. All late, incomplete, illegible, tampered entries will be disqualified. The receipts submitted must be original. No re-printed or copied receipts are allowed. Each receipt can only be used for one redemption.
9. Redemption items are strictly not exchangeable, whether for cash, credit or other items (including another redemption item) in part or in full. Nestlé may, without prior notice, replace a Premium with another item of comparable value.
10. Redemption items are redeemed on an “as is” basis and all warranties are excluded to the fullest extent possible.
11. Nestlé shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Premiums. Nestlé, shall at all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the Premiums. Each Participant agrees that Nestlé is not and will not be an agent of any third-party service provider, and as such, any and all disputes about the quality of products and/or standard of services provided by the service provider shall be solved directly with relevant provider.
12. Nestlé reserves the right to disqualify any participant suspected of cheating, manipulating, or taking advantage of the terms and conditions in an inappropriate manner. Such disqualification may occur at any stage of the redemption, and the decision of Nestlé shall be final and binding, without any obligation to provide any explanation or justification.
13. Nestlé may, without prior notice, (1) replace the redemption item with another item, and (2) terminate this promotion, and amend the promotion mechanics and the terms and conditions at any time.
14. Nestlé’s decisions on all matters relating to these promotions will be final, binding and conclusive on Participants, and no correspondence will be entertained.
15. Nestlé may, at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.

By choosing to participate in this redemption promotion, **each participating Participant agrees and hereby consents** that Nestlé may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in this entry form, for the following purposes in accordance

with the Personal Data Protection Act 2012 ("PDPA") and Nestlé's data protection policy available at our website [www.nestle.com.sg](http://www.nestle.com.sg):

- (a) to administer this promotion, including to contact Participants and to conduct verification and other actions in connection with this promotion for the administration of redemption items in relation to this promotion;
- (b) to use the personal data for promotional, advertising (included targeted advertising) or marketing activities which Nestlé believes may be of interest to the Participant;
- (c) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed or sold by Nestlé and its affiliates, service providers and commercial partners.

Any information, personal data and material about or obtained from the Participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance with the PDPA. If a participant requires access to his/her personal data or any amendment or correction to be made, he/she should contact the relevant Nestlé officer at [Nestle.privacy@SG.nestle.com](mailto:Nestle.privacy@SG.nestle.com). To withdraw consent to any specific use of his/her personal data, please visit the "Unsubscribe" tab on [www.nestle.com.sg](http://www.nestle.com.sg) or contact the relevant Nestlé officer at [Nestle.privacy@SG.nestle.com](mailto:Nestle.privacy@SG.nestle.com).

To find out more about how Nestlé uses a Participant's personal data, the Participant can refer to Nestlé Singapore's Privacy Policy online at <http://www.nestle.com.sg/info/privacypolicy>.

- 16. To the extent permitted by law, Nestlé will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion and redemption items, and each Participant of this promotion and any person acting on his/her behalf shall release completely and indemnify Nestlé from any claims, losses, damages, costs or expenses incurred in connection therewith.
- 17. Any intellectual property contained in any materials used in connection with this promotion and the redemption items is the property of their respective owners.
- 18. The terms and conditions of this promotion are governed by Singapore law, and Participants of this promotion shall submit to the exclusive jurisdiction of Singapore courts.
- 19. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this promotion, in particular that relating to the redemption items, are the property of their respective owners. This promotion, Nestlé, and its affiliates and contractors, are not affiliated with, endorsed or sponsored by, those owners and the owners' relevant affiliates where those owners or the owners' affiliates are not part of the Nestlé group of companies.

These terms and conditions are updated as of 11 February 2026.

For any enquiries relating to the promotion please contact Nestlé Consumer Services at toll free line 800 6011 633 or email [consumer.services\\_sg@care.nestle.com](mailto:consumer.services_sg@care.nestle.com) with subject “Nestle Shell Picnic Essentials Redemption 2026”