

NESTLÉ CNY E-COMMERCE 2026 Campaign (“Promotion” or “Redemption”)

Terms and Conditions

1. This promotion is organized by NESTLÉ Singapore (Pte) Ltd (“NESTLÉ”) and is valid for purchases made from the time and date as announced by the relevant Online Participating Retailer(s) until 02 March 2026, 1959 HRS (“Campaign Period”) on NESTLÉ Participating Products, and is limited while stocks last.
2. Shoppers / Participants who purchase:

- a minimum **S\$118 nett*** purchase of NESTLÉ Participating Products*** in a single original receipt may redeem a **HAPPYCALL ONDE Die Cast Ceramic Saucepan 18cm (Induction)**; OR

- a minimum **S\$168 nett*** purchase of NESTLÉ participating products*** in a single original receipt may redeem a **HAPPYCALL DIAMOND LUXE Die Cast Chef Wok 32cm (Induction)**.

*(*nett means the gross amount of purchases made, less deductions for any form of purchase discounts (e.g., discount cards, vouchers, points, etc), product returns and allowances)*

*** (HAPPYCALL ONDE Die Cast Ceramic Saucepan 18cm (Induction), HAPPYCALL DIAMOND LUXE Die Cast Chef Wok 32cm (Induction) shall hereinafter referred to as each a “Premium” and collectively the “Premiums”)*

by following such instructions at the Online Participating Retailer(s). For more details, please refer to the section “How to Redeem” below. Online Participating Retailer(s) refer to official online participating retailers on Lazada, and Shopee.

(discount includes all sources of price reduction / deduction (e.g., discount cards) but excludes all forms of cash equivalent price reductions / deductions (e.g., vouchers, points redemption)).

For all Premiums Redemption, Shoppers may not combine receipts. **Qualifying purchase must comprise at least two (2) NESTLÉ Participating Product Brands (identified below)**. Except as set out herein, Promotion is only applicable for purchases on the Online Participating Retailer(s). Promotion terms and Premiums may vary for different Online Participating Retailer(s).

***Participating Product means products from participating product brands MILO®, NESCAFÉ®, NESCAFÉ® DOLCE GUSTO® (excludes NESCAFÉ® DOLCE GUSTO® machines), COFFEE-MATE®, ENERCAL®, OMEGA®, NESTUM®, NESPRAY®, EVERYDAY®, MAGGI®, KITKAT®, NESTLÉ® Breakfast Cereals, STARBUCKS® At Home products, all of which are imported and distributed by NESTLÉ Singapore (Pte) Ltd only. Excludes Infant, Chilled and Frozen and non-retail packs / NESTLÉ PROFESSIONAL® range and any other ongoing NESTLÉ promotional premium packed products (i.e., products with free gift promotion) as instructed on the respective packs.

This Redemption does not apply for any other ongoing NESTLÉ promotional premium packed banded with an electrical appliance premium as instructed on the respective promotional packs. This redemption does not apply to any products that are not imported and distributed by Nestlé Singapore (Pte) Ltd, and such products are not eligible for participation in this Redemption programme.

3. Redemption is capped at one (1) Premium per transaction invoice. Each Shopper may only

redeem a maximum of three (3) Premiums per day. NESTLÉ does not guarantee the availability of any Premiums. All Premiums are on a “**FIRST COME FIRST SERVE**” basis, “**WHILE STOCKS LAST**” and **STRICTLY NOT EXCHANGEABLE**. Variants of Premiums are subject to availability. For the avoidance of doubt, **NO PARTICIPATING PRODUCT RETURNS OR REFUNDS ARE ALLOWED** if you wish to qualify for this redemption. NESTLÉ reserves the right to disqualify, at NESTLÉ’s sole and absolute discretion, any Shopper at any time if a participating Shopper returns any participating product without NESTLÉ’s prior written consent.

4. Traders, distributors, retailers, online retailers purchasing in bulk, or any person or entity purchasing the Participating Products (as defined below) for commercial purposes (each a “**Commercial Party**”), and any entities and/or persons who are deemed to be a Commercial Party in NESTLÉ’s sole and absolute discretion are strictly not eligible for participation in this promotion. NESTLÉ reserves the right to disqualify any participant suspected of cheating, manipulating, or taking advantage of the terms and conditions in an inappropriate manner. Such disqualification may occur at any stage of the Promotion, and the decision of NESTLÉ will be final and binding without any obligation to provide any explanation or justification.

HOW TO REDEEM

For purchases with Online Participating Retailer(s)

5. For all purchase through Online Participating Retailer(s), if the Shopper qualifies for the Premium, the Premium will be delivered to them together with their order on the relevant Online Participating Retailer. NESTLÉ’s will not be liable or responsible in any way for the delivery of the Premium to the Shopper or any damage to the Premium. Any issue arising out of this Promotion, including but not limited to the addition of the Premium to the shopper’s cart, will be resolved directly with the Online Participating Retailer and/or the Online Participating Retailer’s vendor. Participants acknowledge and agree that NESTLÉ is not and will not be liable or responsible in any way for any issue arising out of this Promotion.
6. Proof of purchase and/or submission for entry into the promotion is not proof of receipt. All late, incomplete, illegible, tampered entries will be disqualified. NESTLÉ is not obligated to inform disqualified purchases and/or entries. No correspondence will be entertained.
7. Premiums are strictly not exchangeable, whether for cash, credit or other items (including another Premium) in part or in full. NESTLÉ may, without prior notice, replace a Premium with another item of comparable value.
8. Premiums are redeemed on an “as is” basis, and all warranties and representations are expressly excluded to the fullest extent possible. Nestlé shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Premiums. Nestlé, shall at all times, not be held liable for any loss, injury, damage, or harm suffered as a result of availing the Premiums. Each Shopper agrees that Nestlé is not and will not be an agent of any third-party vendor or service provider, and as such any and all disputes about the quality of the Premiums provided by the vendor shall be solved directly with the third party vendor or service provider.
9. NESTLÉ reserves the right to terminate or suspend this promotion and/or amend the terms and conditions of this promotion at any time without prior notice.
10. NESTLÉ’s decisions on all matters relating to this promotion are final and binding, and no correspondence will be entertained.
11. NESTLÉ may at its sole discretion, disqualify any person who does not meet the eligibility requirements stated in these terms and conditions.

12. By choosing to participate in this redemption promotion, **each participating Shopper agrees and hereby consents** that NESTLÉ may collect, use and disclose such participant's personal data to its affiliates, service providers and partners, as provided in this entry form, for the following purposes in accordance with the Personal Data Protection Act 2012 ("PDPA") and Nestlé's data protection policy available at our website www.nestle.com.sg:
- (a) to administer this promotion, including to contact the participant and to conduct verification and other actions in connection with this promotion for the administration of Premiums in relation to this Promotion;
 - (b) use the personal data for promotional, advertising (included targeted advertising) or marketing activities which NESTLÉ believes may be of interest to the participant;
 - (c) to send out marketing, advertising (including targeted advertising), communication and promotional materials to the participant relating to any products manufactured, marketed or sold by NESTLÉ and its affiliates, service providers and commercial partners;
 - (d) to provide him/her with products and services (including those of Nestlé's commercial partners);
 - (e) for consumer research, promotional and marketing purposes, NESTLÉ and its affiliates may share his/her personal data with third parties to support their administrative and business functions or to carry out cross promotion.
13. Any information, personal data and material about or obtained from the participant may be accessed, stored or otherwise processed in any medium or format determined by Nestlé, and may be transmitted across national borders for storage and/or processing in accordance with the PDPA.
- If a participant requires access to his/her personal data or any amendment or correction to be made, he/she should contact the relevant NESTLÉ officer at Nestle.privacy@SG.nestle.com. To withdraw consent to any specific use of his/her personal data, please visit the "Unsubscribe" tab on www.nestle.com.sg or contact NESTLÉ at Nestle.privacy@SG.nestle.com.
14. To find out more about how NESTLÉ uses a participant's personal data, the participant can refer to NESTLÉ Singapore's Privacy Policy online at <http://www.nestle.com.sg/info/privacypolicy>.
15. To extent permitted by law, NESTLÉ will not be responsible or liable for any loss, injury, death, claim or damage suffered by any person arising out of or in connection with this promotion and Premiums, and each participant of this promotion and any person acting on his/her behalf shall release completely and indemnify NESTLÉ from any claims, losses, damages, costs or expenses incurred in connection therewith.
16. Any intellectual property contained in any materials used in connection with this promotion and the Premiums is the property of their respective owners.
17. The terms and conditions of this promotion are governed by Singapore law, and participants of this promotion shall submit to exclusive jurisdiction of Singapore courts.
18. These terms and conditions are updated as of 13 February 2026.
19. For any enquiries relating to the promotion please contact Nestlé Consumer Services at toll-free line 800 6011 633 or email consumer.services_sg@care.nestle.com with subject "Nestlé CNY E-COMMERCE 2026 Campaign"